



ANNUAL REPORT FY 2017

A Year of Changes at MUM

This year, Mid-County United Ministries, Inc. entered into “young adult” status at age 21. In doing so, our community organization faced transitions and challenges as it continued to fulfill its mission.

A Change in Leadership

In June 2017, Board President Susan DeFord stepped down after 7 years on the board, six of them as president. During her tenure, MUM’s reach grew significantly. Susan worked to expand MUM’s



Executive Director Larry White, Susan DeFord, MUM President Betsy Binckes and Board Member William Moore

fundraising, administrative operations and communications. She also oversaw the selection of a new executive director and assistants, worked with staff and board to expand pantry operations and established community partnerships. Susan was recognized for her work at MUM’s 2017 Fall Fundraiser.

MUM Welcomes New Officers

MUM’s new president is Elizabeth “Betsy” Binckes, who has served on the MUM board and as an office volunteer since 2013. Betsy’s career was as a social worker for Montgomery County in Aging and Disability Services. As MUM president, she has a special interest in client services.

Derrick B. Owens is the MUM board’s new vice president after joining the board in 2016. He is vice president of Government Affairs for WTA, a national alliance advocating for broadband and communications services in rural America. Derrick has led efforts at MUM to expand fundraising strategies and strengthen MUM’s internal operations.

Location Changes

Ever since MUM’s creation by community organizers and congregations in 1996, Montgomery County government has assisted with annual funding and free space for its pantry and offices. For 20 years, MUM was housed on the second floor of the Mid-County Regional Services Center at 2424 Reedy Dr. in Wheaton. But the county’s

ongoing redevelopment of downtown Wheaton calls for eventual demolition of the regional center building. In August, MUM, along with other social service operations, moved out of the regional center into temporary quarters provided by the county at 751 Twinbrook Parkway in Rockville. The temporary site is outside MUM’s service area and has resulted in significantly fewer pantry clients.

Mobile Pantry Rolls On

MUM’s Mobile Pantry, which sets up every Sunday afternoon in a rotating schedule at church parking lots and near apartment complexes, has helped residents obtain food without traveling to MUM’s temporary location. In FY 2017, the Mobile Pantry tallied more than 470 client visits



and distributed more than 9,000 lbs. of food to residents who include young families, the elderly and limited English speakers. The Mobile Pantry’s creation was made possible through funding from local donors Mary and William Gibb.

New Directions in 2018

MUM anticipates it will move back to Wheaton in late January to its new home provided by Montgomery County. MUM, along with other social service organizations, will be housed in a suite on the 7th floor of the Westfield Wheaton South Building, 11002 Viers Mill



Westfield Wheaton South Building

Rd, with convenient free parking and steps away from the Wheaton Metro Transportation Center.

MUM already has a new look, with a logo that reflects its commitment to serving the diverse population of mid-county and

“making a world of difference”. MUM also is working on a refurbished website and social media outreach.

Be sure to save the date of **Sat., March 3, 2018**, for MUM’s planned Grand Reopening at its new home. More details to come!



STAFF

Larry White
Executive Director

Sylvia Correa
Administrative Assistant

Washington Armstrong
Assistant, Wheaton Pantry
and Mobile Pantry

BOARD OF DIRECTORS

Joe Begg
Saturday Pantry Coordinator
Systems Analyst, AARP

Elizabeth "Betsy" Binckes
MUM Board President
Retired Montgomery County
social worker

Sanita DeBose
Owner, BrandUWorld
Promotions & Advertising
Incentives

Linda Franks Caplan
Retired airline manager
and former office manager,
Bethesda Cares

Rosemary Clarke
Office administrator, Capitol
Pool Service, Inc. and former
teacher

Thomas G. Giblin, Esq.
MUM Board Secretary
Associate Solicitor, FEEWC
Division, Office of the Solicitor,
U.S. Dept. of Labor

Everett King
MUM Board Treasurer
Project Accountant, National
Cooperative Business Assoc.

William Moore
President, Moore Hospitality
Inc. dba IHOP; President,
Wheaton & Kensington
Chamber of Commerce

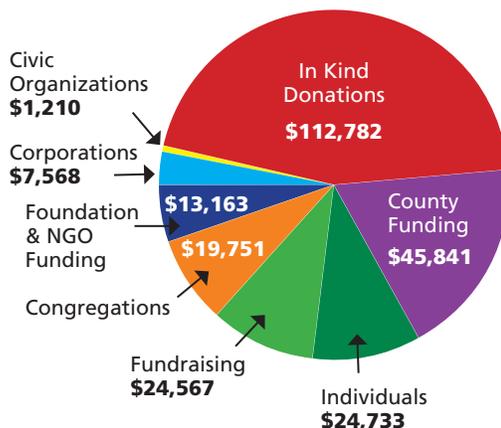
Jules O'Rear
Saturday Pantry Coordinator
Ph.D, microbiologist, U.S. Food
and Drug Administration

Derrick Owens
MUM Vice President
Vice President of Gov't Affairs,
WTA - Advocates for Rural
Broadband

INCOME

FY ENDING JUNE 30, 2017

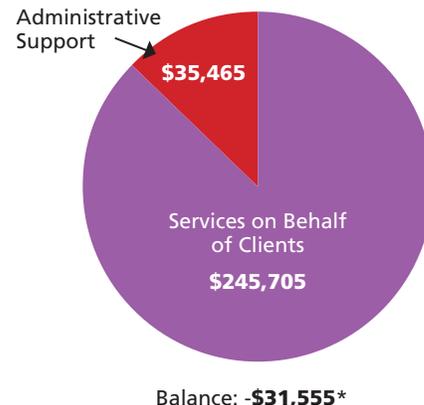
TOTAL INCOME: **\$249,615**



EXPENSES

FY ENDING JUNE 30, 2017

TOTAL EXPENSE: **\$281,170**



*The fiscal year's negative balance reflects a significant increase in client assistance for utility cutoffs, delays in funding reimbursement for some of that spending and a decline in overall revenue. The Board of Directors has required spending limits to address the shortfall.

CLIENT ASSISTANCE: FY 2017

Households Assisted

1,516 total households
949 families
567 individuals

Increase of nearly 7% in
households over FY 2016.

Food Distribution

80,798 lbs. of food through
office and mobile pantries
Valued at \$114,733
(\$1.42 per lb.)
3,922 client visits

Utility Assistance

\$48,050 helping
162 clients

Eviction Assistance

\$25,653 helping
89 clients

Prescription Assistance

\$4,054 helping
34 clients

Monetary value of direct assistance
to clients in FY 2017: \$192,490
Increase of nearly 16% over FY 2017

Hungry in Montgomery

A 2017 Montgomery County plan on food scarcity has identified mid-county communities among areas in which there are concentrations of residents who likely don't have reliable access to food and are going hungry. The report names the Aspen Hill and Wheaton communities, served by MUM, along with parts of Silver Spring, East County, Gaithersburg and Germantown as areas where "food insecurity is likely most prominent."

"A Food Secure Montgomery" is a five-year strategic plan to reduce food scarcity among county residents. The document, released by county officials in January 2017, estimates that 7 percent of the county's population, or 77,780 people, don't have regular access to sufficient, nourishing food. Nearly

14 percent of the county's children, or 33,000, are food insecure, which the report says is higher than any other county in Maryland. Seniors, the foreign born and people with disabilities are demographic groups that are also vulnerable to food scarcity.

MUM's Mobile Pantry is described in the report as an initiative that attempts to overcome food barriers. Every Sunday, staff and volunteers load a rental van with food to set up outdoor markets throughout MUM's five zip code service area. Executive Director Larry White said Hispanic residents with limited English skills have been a key demographic group visiting the mobile pantry in its first year.

The complete plan can be viewed at http://www.montgomerycountymd.gov/exec/Resources/Files/pdf/MoCo_Food-Security-Plan_2017.pdf.